



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

May 24, 2016

Mr. Michael Scott  
Daimler Vans USA, LLC  
303 Perimeter Center North  
Atlanta, GA 30346

NEF-150TB  
16V-261

**Subject:** Windows may Separate from Vehicle in a Crash

Dear Mr. Scott:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FREIGHTLINER/SPRINTER 2500/2015-2016  
FREIGHTLINER/SPRINTER 3500/2015-2016  
MERCEDES BENZ/SPRINTER 2500/2015-2016  
MERCEDES BENZ/SPRINTER 3500/2015-2016

**Mfr's Report Date:** April 28, 2016

**NHTSA Campaign Number:** 16V-261

**Components:**

STRUCTURE:BODY

**Potential Number of Units Affected:** 55

**Problem Description:**

Daimler Vans USA, LLC (DVUSA) is recalling certain model year 2015-2016 Mercedes Benz and Freightliner Sprinter 2500 and 3500 vehicles manufactured April 1, 2015, to October 31, 2015. The affected vehicles may have had multiple layers of paint applied, and as a result, in a crash, the windows may separate from the vehicle when the outer layer of paint peels from the layer below.

**Consequence:**

If the windows separate from the vehicle in a crash, the occupants are at a greater risk of injury.

**Remedy:**

DVUSA will notify owners, and dealers will remove the windows and inspect the paintwork, repainting the vehicles as necessary, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact DVUSA customer service at 1-770-705-2070.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Tariq Bond who may be reached by phone at 1-202-366-5472, or by email at [tariq.bond@dot.gov](mailto:tariq.bond@dot.gov) or through the office email at [rmd.odi@dot.gov](mailto:rmd.odi@dot.gov). We look forward to working with you.

Sincerely,



Jennifer Timian  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement