

February 2013

To All Central Region Sprinter Dealers,

Important Important Important

Please advise your service department's of this change. In the event that you have this complaint please check the fuse. On My 2013 the fuse location for the starter circuit has changed and is now located in the fuse panel under the drivers seat. It is in location # 28.

On Model Year 2010 – Model Year 2012 - Some of you or your customers have experienced on previous model year Sprinters a - **no crank no start condition**. - usually under extreme cold conditions (below 0* F) this could have been a result of a blown fuse # 23 which is located in the fuse panel under the left side of the dash. The correction is to replace the 20 amp fuse with a 25 amp fuse.

On model year 2013 Sprinter vans the fuse for the Starter relay is now located under the drivers seat F55 /6 f1 Fuse # 28.

On early model vehicles a 20 amp fuse has been installed. This fuse was changed to a 25 amp fuse in production.

The current draw of the starter exceeds 20 amps when the temperature outside is cold, the engine oil thickens and the engine requires more effort to turn over.

This can be a simple fix for both your shop and or your customers if the condition should happen. If the fuse is not blown, then their is some other issue that will need to be diagnosed by the shop.

Mercedes-Benz, USA LLC